



November 2024

'A Snapshot of the working life of PCSO Vicky Henderson'

Concern for welfare

On the way back into the station after a late shift, there was a call over the radio, an officer had requested assistance with a rowdy intoxicated male. I offered to assist. On arrival there was a male obviously heavily intoxicated with chest pain. He wanted to go on his way, however he had already fallen over in traffic while crossing the road. It took a lot of talking and explaining that we have a duty of care and that if we let him walk home, he's going to fall over again and possibly injury himself. We were also concerned about his chest pain.

We called an ambulance, due to how long it was going to take, we requested permission to transport the male to hospital. This was authorised and he was taken to hospital. He was out again the next night, just as intoxicated.

Email from another country

I started one shift with a strange email from someone in another country. They just gave me an address, no other details and wanted me to check on someone's welfare as they haven't heard from them in a couple of weeks. I didn't email the reporting party back as I didn't know who they really were and what their intentions were. It could easily be an abusive ex-partner trying to locate their ex.

I did a bit of digging and worked out who the concern for welfare check was on. I visited the address, and it turned out that it was a person who had been contacted lots and the person I was checking on did not want to speak to them. I had confirmed that they were alive and well, which was my concern. As the party did not want to contact the other person, I asked if I could send a simple message to say they were alive and well. They agreed to this because hopefully this would stop the constant messaging.

Found male

I received a call over the radio saying that a male had been found outside of an address, he didn't speak any English and didn't have anything on him to say where he was staying or going to. We put the male at ease and called language line which allows us to translate and speak to someone that does not speak the same language.

We were finally able to find out where they were staying and who with. While we were talking a missing person report came in for this male. His family had reported him missing.

We had no concerns for his health, and it turned out that when at home he goes for a walk, however he was in a different country, didn't know the area and just kept on walking. He was miles away from where he was staying. We transported him back to his family, who were very relieved to see him.

Light switch on

I had the pleasure of policing the Christmas lights switch on at Wiveliscombe and Wellington.

Both went without a hitch and looked to be enjoyed by everyone that came. Lots of music, fantastic choirs from the local schools and a winter market!

Both trees and lights around the Towns are beautiful. If you haven't had time to visit, you really should.

What we do

I was asked to accompany PCSO B Whelan to Milverton school for a What we do session. The children in Reception class learn a few things about what we do and how we keep people safe. We tell them about our uniform and the equipment we carry, and they get to look at our car and the things we carry in there. They enjoyed seeing the lights and hearing the siren on the car. No one jumped, that's a first! They had lots of questions for us, mostly around police dogs and police horses. Lots of fun and a happy break in our day.

Solving a crime report

A member of the public reported to our enquiry office that items of theirs were missing and they were not where they left them. They were worried that they would not get them back. When I got in to start my shift, I noticed I had an answerphone message telling me that they had come across some items and had taken them for safe keeping. I organised for the owner of the items to be reunited with his property, they were so grateful that their items had not gone forever.

Until next month

Take care.

Vicky

Victoria HENDERSON
Police Community Support Officer

Neighbourhood
Avon and Somerset Police
Wellington Police Station, Victoria Street, Wellington, Somerset, TA21 8HR

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